

Older Person's Advisory Forum AGM

4th September 2017

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WOKINGHAM
BOROUGH COUNCIL

optalis
choices for living

Our Core Values

Customer
Service

Respect

Transparency
and Integrity

Communication

Continuous
Development

Enjoyable and
Rewarding

Our Vision and Mission

Working in Partnership with RBWM

Vision

Optalis Ltd will be a resilient Social Care Company, with a reputation for delivering high quality services.

Mission

We aim to provide high quality services to residents to assist them to live independently, longer and safer through an integrated approach working with partners, listening to our clients and their families, responding to change in needs and delivery.

Overview

- The Optalis Partnership has now been trading successfully for over 5 months
- The Company is following its strategic objectives of:
 - Quality
 - Cost-effectiveness
 - Growth
- Service provision has not been affected by the transfer – quality maintained
- Management emphasis on building capacity for future growth

Optalis Adult Social Care – RBWM / WBC

Statutory Services	<ul style="list-style-type: none">• Safeguarding and DOLS• Social Work• OT
Provider Services	<ul style="list-style-type: none">• Residential Accommodation for Adults with a Learning Disability• Residential Accommodation for Older People with Dementia• Day Services for people with a Learning Disability• Day Centre services for Older People / Dementia• Extra Care• Reablement• Supported Living• Supported Employment
Quality Assurance and Governance	<ul style="list-style-type: none">• Internal Governance• External Governance

Challenges

- Workforce
- Growth
- How we fit in with the changing organisations - CCG

Opportunities

- Improve local services
 - Learn from each other (WBC, RBWM)
 - Work more effectively
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