



Creating Healthier Communities – engaging on our Long Term Strategy



Frimley Health and Care

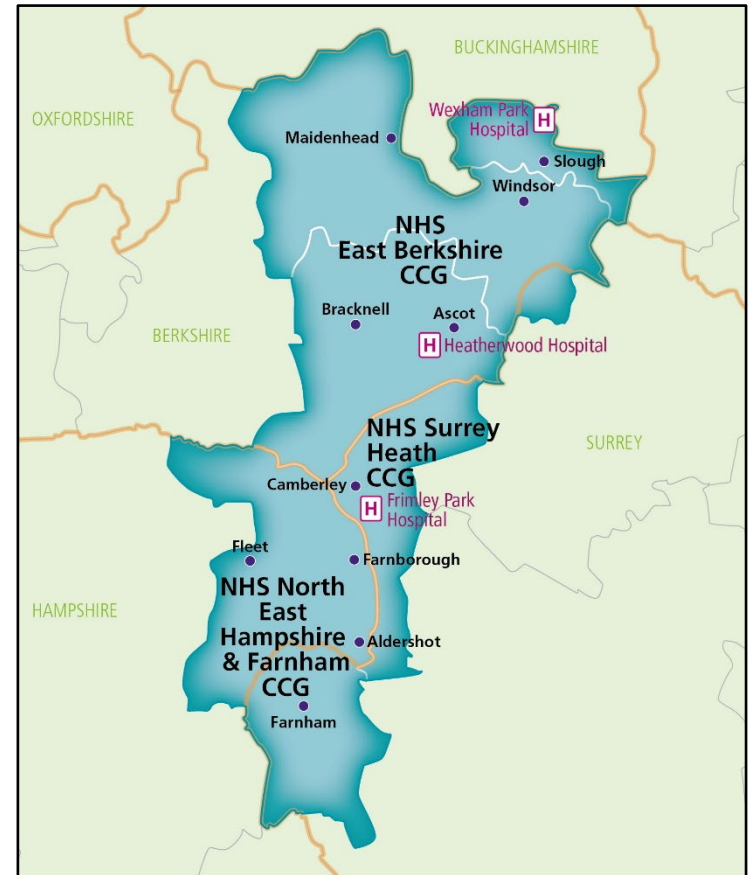


local healthwatch
working together

Our Local Authorities and health organisations are working together as the Frimley Health & Care System to provide local people with a joined up health, care and wellbeing system.

Frimley Health and Care has a population of approximately 800,000 people in East Berkshire, North East Hampshire and Farnham and Surrey Heath CCG's. Working together are 30 statutory bodies.

This means our local communities receiving the right care at the right time and in the right place.





Creating Healthier Communities

Frimley Health and Care first developed a 5-year plan in 2016.

Since then, partners from across health and local government have been working together, with local communities to improve the health and wellbeing of individuals, and are using their collective resources more flexibly as part of a commitment to achieve the best possible value from every 'Frimley pound'.

Considerable progress has been made implementing the plan, and Frimley Health and Care is considered one of the leading Integrated Care Systems.

The partners in the Frimley system wish to develop a 5-year strategy for the Integrated Care System, during 2019. This is an opportunity to refresh our ambition for the system and determine the priorities on which we will focus our collective energy, to deliver the things that matter most to people.





What have we been doing:

Health and wellbeing is important to all of us and we aim to ensure people receive the best possible care, by improving services to meet the challenges of the future.

- **We're Promoting Health and Wellbeing:** Providing care for people in the best place for them, and in the most effective and efficient way possible. Supporting people earlier to help prevent ill health with conditions such as obesity, diabetes and mental illness, so they can be as active and independent as possible.
- **We're Providing Care and Quality:** People are living longer and with more long-term conditions and so they need a wide variety of care services over that time. We are working together to deliver better joined up care across our GP, social care, public health, community, and hospital services.
- **We're Improving Efficiency:** Growing demand and future funding challenges are creating a gap between resources and patient needs. Taking no action would simply be putting more money into a system that is not working.
- We're working hard to make our services more efficient, but that on its own won't be enough. That's why local organisations and local people have come together to develop new ways of working which result in better health and well-being for residents, provide better value for money whilst improving care inside and outside hospital.





Healthwatch engagement

Healthwatch England have been awarded funding to carry out local engagement with the public to support the development of our strategy.

We have been working together with our local Healthwatch organisations to develop an engagement plan which includes a range of activities including surveys, focus groups and events.

We have created a short survey, bespoke to our area, that we are now asking people to complete. The Survey has been designed to capture feedback about access to services, wellbeing and self-care prevention.

It has been designed so that anyone can complete it but with a particular focus on the views of families, asking questions that can provide insight into our local communities views.





Can you help us?

We are asking for your support to help share this opportunity to shape the future of our local health and care system.

The survey is open throughout May 2019 and a feedback report will be prepared by Healthwatch and shared widely in late June / early July 2019.

We want to hear your views - the Survey is available online and paper copies are also available on request or to download from the Frimley Health and Care website with supporting information (including easy read survey).

Further opportunities for how you can get involved in developing our strategy will be shared throughout the year on our website.

www.frimleyhealthandcare.org.uk/get-involved

